

Disc Repairs At MRL



- DVDs
- CDs
- Video Game Discs



**Audio-Visual Services
Morrisson-Reeves Library**

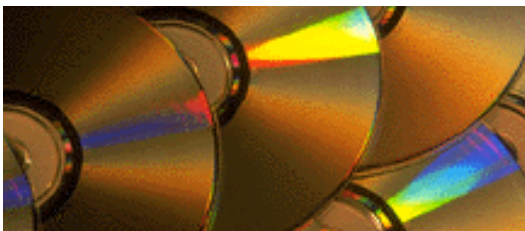
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Disc Repairs Available Through Morrisson-Reeves Library's Audio-Visual Services

Disc Repair Procedures

- For a \$5 donation to the Audio/Visual Services materials fund, a patron is entitled to have either 1 DVD, 1 Video Game Disc, or 2 CDs repaired by the A/V Services RTI Eco-Senior Disc Repair Machine. The donation only entitles the disc(s) to one run through the machine. If another cleaning/repair is desired, another \$5 donation will be required.
- The disc(s) will be run through the RTI Eco-Senior Disc Repair Machine on the Medium mode, unless otherwise requested by the patron. The other modes that are available are Very Light (removes stains), Light (for a disc with light scratches), and Deep (for a disc that has been deeply gouged)
- The RTI Eco-Senior Disc Repair Machine is only run once a week. By nature this cannot be a pay and wait service. Discs should be dropped off at the time of donation and will be available for pickup after the following Wednesday. If you are unsure when your disc will be available for pickup, please inquire at the A/V Services Desk.



Guidelines for Disc Repair

- The Audio/Visual Services staff does not guarantee the playability of a disc after it is run through the RTI Eco-Senior Disc Repair Machine. While the machine is designed to eliminate scratches on discs, it does not repair cracks or pre-existing faults in them that may have been a result of a manufacturing error.
- The Audio/Visual Services staff also does not guarantee the ability to fix a disc if it has already been through another disc fixing machine. Many of the commercially sold disc repair machines buff discs and do more harm than good. The RTI Eco-Senior Disc Repair Machine may not be able to reverse the damage already done by one of these machines.
- The Audio/Visual Services staff does not recommend a disc be run through the RTI Eco-Senior Disc Repair Machine more than 10 times on the Medium mode. The machine removes layers of the disc in an effort to eliminate scratches. If a disc is repaired this way too many times, the disc becomes too thin to be read by laser. For this reason, we cannot guarantee the playability of a disc if it has gone through this type of process more than a few times.